Who is Sherwin-Williams?

These seven guiding values are the foundation of the Sherwin-Williams Culture of Excellence. They are an expression of who we are as an organization. They are principles and beliefs that guide how we behave as employees. Like a compass, they set a direction for how we carry out our responsibilities to one another, to our customers, to the communities we are a part of, to our shareholders and to our other stakeholders. We believe that the pursuit of excellence is an ongoing commitment and a vital part of our culture that is reflected in this report.

Integrity is at the heart of who we are. We were established as a principled, ethical enterprise. Today, integrity is reflected in our people, our products, our business practices and relationships. We keep our promises to one another, to our customers, to our shareholders and to our other stakeholders.

People represent the foundation and future of our success. We are committed to providing our people safe and healthy working environments with opportunities to learn, grow, and to be recognized for their achievements. We are also committed to valuing the diversity of individuals, and improving the quality of life in the communities we serve.

Service that is exemplary, personal and professional, accompanied by the strongest product knowledge and supply chain in our industry, provides our customers with confidence in our products and coatings solutions.

Quality was an early element in our company’s success. Our founders insisted upon products, processes, and people of the highest quality. With a strong commitment to continuous improvement, we challenge ourselves to set the industry standard for excellence in colors, products and coatings.

Performance that achieves desired results and that sets an example for others is encouraged, recognized and rewarded. Our people and products deliver exceptional results. We set high expectations for — and take care to measure and reward — the achievement of challenging goals.

Innovation ensures that our customers will be the first to benefit from pioneering advancements in our products, coatings and their applications. At Sherwin-Williams, expansive thinking and innovation is encouraged through challenging assumptions and by leveraging our collective ingenuity and imagination.

Growth tempered by discipline is a hallmark of our organization. “To grow in knowledge and character as well as in size,” was an early principle of our Company. We remain faithful to that principle as we continue to expand our global footprint. We are committed to growth that is sustainable, and that benefits our shareholders, customers and our employees.