

Corporate responsibility has long been embedded in our values and our business. We are committed to protecting, preserving and enhancing the lives of our employees, customers and communities worldwide. From the plants where our products are manufactured to our sales floors, Sherwin-Williams invests in sustainability initiatives to help grow our business with care, differentiate us in the marketplace and make a positive impact on the world around us.

This year's Corporate Social Responsibility Report captures the progress we made in 2019 and demonstrates our ongoing commitment to meeting our Environmental, Social and Governance (ESG) goals. Perhaps most importantly, this report illustrates the journey we are traveling as we strive to improve results, develop innovative solutions and support our communities. We are proud of our track record, but consistent with our continuous improvement culture, we always seek to be better.

We follow our Company's guiding principles regarding the safe use of chemicals in our formulations and manufacturing processes. We recognize and address the potential impacts of our products throughout their life cycle. We assess each ingredient in a product formulation in terms of human health, environmental

impact, physical and chemical properties, and other information reflecting current best practices.

From a social perspective, we give back to the community through The Sherwin-Williams Foundation and extensive employee volunteerism. Our National Painting Week program supports thousands of neighborhoods across the U.S. and Canada. We are pleased to highlight that in 2019 Forbes named us among America's Best Employers for Diversity, Best Employers for Women and Best Employers for New Graduates.

Continuous Improvement – 2019 Progress

Given the changes to our global business and our commitment to continuous improvement, we initiated a comprehensive materiality assessment in 2019 (see page 5). The process was reviewed and the results shared with the Nominating and Corporate Governance (NCG) Committee and the Board of Directors. Informed by shareholders, employees, customers and suppliers, the assessment will guide our ESG priorities and goals in the years ahead.

Also, in 2019, the Company strengthened its commitment to corporate responsibility by naming Bob Israel as our first Vice President of Global Sustainability responsible for guiding and progressing our efforts. In addition, we enhanced our governance structure with the creation of a cross-functional

Sustainability Council and an executive-level Sustainability Steering Committee (see page 6). The Board has management oversight responsibility for actions taken by both the Council and the Committee.

COVID-19 Response

As we entered 2020, the world was dealing with the COVID-19 health crisis. As is our nature, Sherwin-Williams quickly adjusted our business operations to protect the health and well-being of our employees and support our communities, while still meeting the needs of our customers. Although this ongoing crisis has been like no other, our Company has weathered significant challenges over the course of our 154-year history and we have come out of these situations a stronger company. I am confident that this crisis will be no different.

We have worked diligently to supply critical products to customers who support healthcare facilities, manufacturing plants and other infrastructure and medical equipment, as well as those creating and maintaining clean and healthy work environments.

During these challenging times we enhanced our support of the communities in which we operate. This includes donating masks, gloves and other personal protective equipment, as well as hand sanitizer we began manufacturing at our



plants. We would not be in such a strong position to help without the tremendous ongoing efforts and commitment of our global employees.

The Journey Continues

Founded on our values and guiding principles, protecting the world in which we live and striving to continuously improve our sustainability programs are at our core. Our process is rooted in evaluating current actions and challenging ourselves to develop innovative solutions, while achieving strong business performance. I am excited by all we have accomplished along our ESG journey and I look forward to our future successes.



John G. Morikis
Chairman and Chief Executive Officer